Notice to Customers of Bitcoin Depot

Bitcoin Depot Operating LLC (Bitcoin Depot) (NMLS # 1886902) was licensed on March 11, 2024, as a money transmitter with the North Carolina Office of the Commissioner of Banks (NCCOB).

What happened?

On May 18, 2026, Bitcoin Depot filed for bankruptcy in the United States Bankruptcy Court for the Southern District of Texas. Case No. 26-90528. The docket is available at https://restructuring.ra.kroll.com/Bitcoindepot/Home-DocketInfo.

What does this mean?

Bitcoin Depot has taken all of its bitcoin teller machines, also known as virtual currency kiosks or BTMs, offline, and is no longer operating in North Carolina. If consumers are owed funds, they may file a bond claim directly with the surety bond company.

For a surety bond claim:

A copy of the surety bond may be requested here: https://www.nccob.gov/nccobonlineblazor/internal/lms/PublicRecordsRequest.

For instructions to submit a bond claim: https://www.americanalternativeinsurancecorporation.com/en.html.

More Information

For more information, visit Bitcoin Depot's website: https://bitcoindepot.com/our-restructuring.

Who do I contact if I have questions about Bitcoin Depot?

You may contact NCCOB at moneytransmitters@nccob.gov or call us at 919-733-3016. Please note that NCCOB cannot provide legal advice or representation.